



Quote: #-17084

Addendum C

Service Request Form

Shelby County Government

160 N. Main St.
Memphis, TN 38103

Service Location

Monthly Recurring Charges

Product Name	Quantity	Unit Price	Total Price
1000Mbps Ethernet Port - ON NET	2	\$2,400.00	\$4,800.00

Grand Total:	\$4,800.00
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Installation Charges \$0.00

Term of service: 36 Month

Service Request Form (continued)

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Terms

Additional charges such as local, state and federal taxes, and surcharges may apply. Services provided herein may also include tariffed and non-tariffed rates for special features and ancillary services (not included in this Service Request Form ("SRF")), which may be added by customer subsequent to this SRF and without the need for a new SRF. This SRF will only create a binding agreement for services when both parties execute this SRF below. This SRF is subject to the terms and conditions of the Master Service Agreement and/or Onvoy Services Agreement (interchangeable referred to herein as "MSA") between Customer and Zayo Enterprise Networks ("ZAYO") referencing SRF's and covering the Services described herein. In the event that Customer and ZAYO are not bound by an MSA with terms and conditions for services provided pursuant to this SRF, and Customer has an MSA with Onvoy, Inc. ("Onvoy") or VoicePipe, Inc. ("VoicePipe"), with terms and conditions for the services ordered herein, this SRF is subject to that MSA. Notwithstanding anything to the contrary stated in the applicable MSA, neither ZAYO nor any ZAYO affiliate shall be liable for any damages for lost profits, lost revenue, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement services, or any indirect or incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under the MSA or any SRF, including but not limited to, such damages arising from indemnity claims. In the event that Customer does not have an MSA with ZAYO, Onvoy, or VoicePipe or any other ZAYO affiliate, with terms and conditions for the services ordered herein, ZAYO's standard MSA (as of the date of this SRF) shall govern, a copy of which is available upon request.

Signatures

Your signature acknowledges that you have read, understand and accept such terms and conditions and that you are duly authorized to execute and deliver this SRF. This SRF shall not become a valid and binding obligation of ZAYO until this it has been executed by an authorized representative of ZAYO.

Zayo Enterprise Networks, LLC

Shelby County Government

Name (printed)

Name (printed)

Signature

Signature

Title

Title

Date

Date